



Corporate, Patent & Trademark,
Computer & Software, Licensing &
Joint Venture Law; Venture Capital
Information Technology

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James W. Hiney
Admitted to practice in
the District of Columbia and
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Commissioner of Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Status of Serial No. 09/695,443

Nov. 9, 2004

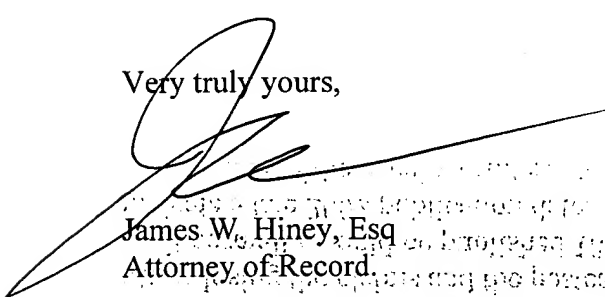
Dear Sir,

Despite prior inquiries as to the status and an assurance from over one year ago that this application would be acted upon within two months, there has been no action. Our clients are introducing the invention to the marketplace and we just got the notice that the case has just been published. Sir, it was filed in 1999 but due to the receiving office losing the claims and the postcard, it was given a filing date of June, 19, 2001. As it normally would be published 18 months after the filing date, that would seem to indicate a late 2002 publication date. Why did this occur? We demand an explanation and not one of the usual worthless Patent Office unsigned missives.

To say that this is scandalous is probably a waste of breath but we are engaging the services of the Senator from Vermont to inquire into why our clients have been discriminated against and due process not served. Our client has suffered damages as a result of this negligence and we will seek recompense.

Surprise me and respond quickly with some explanation and a statement that the application will be immediately acted upon followed by such an action.

Very truly yours,


James W. Hiney, Esq.
Attorney of Record.